MARTHA E. GAINES, JD, LLM

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## EDUCATION

University of Wisconsin Law School, J.D. *cum laude* 1983, LLM 1993.

Vassar College, A.B. 1977 History of Religion.

### EXPERIENCE

**2000 to present**

Center for Patient Partnerships - Director of this interdisciplinary Center whose mission is to engender effective partnerships among people seeking health care, people providing health care, and people making policies that guide the health care system. [*www.patientpartnerships.org*](http://www.patientpartnerships.org)

**1987 to present**

University of Wisconsin Law School

* 1987 Clinical Instructor
* 1990 Assistant Clinical Professor
* 1995 Associate Clinical Professor
* 2005 Clinical Professor
* 2015 Distinguished Clinical Professor

**2009 to present**

University of Wisconsin, Department of Population Health,

Affiliate Clinical Professor, Population Heath Sciences

**2012 to 2015**

Associate Dean for Academic Affairs & Experiential Learning – Responsible to the Dean for all aspects of teaching enterprise – doctrinal and clinical, student services, legal research and writing, academic enhancement, student discipline, curricular planning and innovation.

**1998 to 2000**

Assistant Dean for Student and Academic Affairs - Responsible for managing all aspects of student life & academics.

**1985 to 1987**

Assistant State Public Defender, Milwaukee Trial Office.

**1983** Law Clerk to Judge Thomas Tang, United States Court of Appeals, Ninth Circuit, Phoenix, Arizona.

**1979** Shearman & Sterling, New York, N.Y. Paralegal assistant.

**1978** Jacksonville Episcopal High School, Jacksonville, Florida. Dean of Girls, Girls’ Athletic Director.

**1977** Oakwood School, Poughkeepsie, New York. Assistant to the Director.

### HONORS AND AWARDS

**2015** Madison Magazine, The M-List: Social Innovation

**2012** Wisconsin Law Journal’s Woman in the Law Award

**2010** Wisconsin State Bar Association Health Law Attorney Award

**2006** American Cancer Society, Lane W. Adams Quality of Life Award

**2005** YWCA Woman of Distinction Award

**2005** Wisconsin Woman’s Health Foundation Lotus Award

**2004** Robert Heidman Award for Public Service

**1995** Chancellor’s Hilldale Award for Excellence in Teaching

**1983** Law Clerk to the Honorable Thomas Tang, United States Court of Appeals for the Ninth Circuit, Phoenix, Arizona

**1983** Wisconsin Law Alumnae Award for Outstanding Contribution to the Community

**SELECTED EXPERIENCE AND PROFESSIONAL APPOINTMENTS**

*Board of Directors Member,* American Academy on Communication in Healthcare, 2016-2019.

*Advisory Board Member,* Jesse Brown Veterans Health Administration,Initiative to Serve Veterans through Enhanced Attention to Patient-Centered Care, Chicago, IL, 2016-present.

*Participant,* Advancing Conversations between Patients and Physicians about Health Care Costs, American Board of Internal Medicine Foundation, Philadelphia, PA, 2015.

*Participant,* The Power of Narrative: Contextualizing a Culture of Health through Story, Robert Wood Johnson Foundation, Providence, RI, 2015.

*Faculty Team,* 22nd Annual Health Professions Educators’ Summer Symposium, Fairlee, VT, 2015.

*Steering Committee,* 2nd International Conference Where’s the Patient’s Voice in Health Care Education 10 Years On?, Univ. of British Columbia, Vancouver, BC 2015.

*Co-Chair*, Josiah Macy Foundation Annual Conference 2014, *Engaging Patients, Families, and Communities to Link Interprofessional Practice and Education,* Washington, DC.

*Appointed Member,* NCRA National Council of Research Advocates, (formerly DCLG, Director’s Consumer Liaison Group), National Cancer Institute, NIH, Bethesda, MD 2014-present

*Consultant/trainer,* ABIM Sub-Specialty Groups’ effort to engage non-physician members on sub-specialty boards, Philadelphia, PA. 2014

*Member,* ABIMF Ad Hoc Committee to develop Charter on Organizational Professionalism, 2014-15.

*Planning Committee,* Schwartz Center for Compassionate Healthcare and the Arnold P. Gold Foundation Conference *“Advancing Compassionate, Patient- and Family-Centered Care through Interprofessional Education for Collaborative Practice,”* October 2014, Atlanta.

*Planner/Presenter,* Institute of Medicine Global Forum on Innovation in Health Professional Education, Workshop on Assessing Health Professional Education, October, 2013.

*Consumer Consultant,* 2013 ABIMF Forum, “Purpose vs. Payment: Motivating Change in Health Care,” Vancouver, BC

*Presenter,* Institute of Medicine Global Forum on Innovation in Health Professional Education, Workshop “Establishing Transdisciplinary Professionalism for Health,” led session on “Patient and Community Roles in Transdisciplinary Professionalism,” May, 2013.

*Presenter,* Institute Of Medicine Global Forum on Innovation in Health Professional Education,Educating for Practice, November, 2012.

*Advocate Advisory Board,* DOD funded study on long term ovarian cancer survivors, Birrer M, MD (PI),

*Speaker/Consumer Consultant,* 2012ABIMF Forum, “Choosing Wisely in an Era of Limited Resources,” Rancho Palos Verdes, CA.

*Member & Presenter,* SxQOL SC PRO Measures CTPM Ovarian Cancer Working Group, 2010-12.

*Member,* UWHealth Task Force on Readiness for Accountable Care, 2011-12.

*Lead Consultant for Patient Engagement,* UWHealth Primary Care Redesign, Madison, WI 2009-2012

*Planning Committee & Speaker,* 2011 ABIMF Forum on “Choosing Wisely:  How Physicians, Patients and the Health Care Community Can Build a Sustainable System,” Lake Tahoe, CA.

*Planning Committee & Speaker,* 2010 ABIM Forum on “Transforming Medical Education and Training to Meet the Needs of Patients and Society,” Vancouver, BC

*Consumer Consultant,* 2009 ABIMF Forum on “Achieving Equity, Affordability & Quality,” Santa Ana Pueblo, New Mexico

*Faculty,* Aligning Forces for Quality: A Regional Market Project, Robert Wood Johnson Foundation 2006-2009

*Patient/Research Advocate,* NCI Translational Science Meeting, Washington, DC, 11/08

*Public Health Program Faculty*, UW School of Medicine and Public Health 2007-present

*Director,* Patient Advocate Foundation & National PAF Board of Directors 2008-2012 (Policy Council, Program Committee member)

*Patient Advocate,* Gynecologic Oncology Group (GOG) 2009-2013

*Co-Chair,* Advances in Multidisciplinary Care Conference on Survivorship, University of Wisconsin Paul P. Carbone Comprehensive Cancer Center, Madison, WI

*Steering Committee* & Presenter 1st Annual *“Where’s the Patient’s Voice in Health Care Education”* Conference, Univ. of British Columbia, Vancouver, BC 2005

*Member,* Access Community Health Center’s (FQHC) Board of Directors 2005-08

*Chair,* Sarah Lawrence College Health Masters Program Board of Advisors 2007-2008

*Member,* Wisconsin Partnership Fund Oversight and Advisory Committee 2006-2012

*Member,* Wisconsin Hospital Association’s CheckPoint Data Initiative Steering Committee

*Co-Chair, Steering Committee*, Wisconsin Comprehensive Cancer Control Plan 2003-05

*Member,* University of Wisconsin Comprehensive Cancer Center Board of Advisors

*Member,* Executive Committee, University of Wisconsin Comprehensive Cancer Center

*Member,* Life and Disability Advisory Council, Office of the Commissioner of Insurance, State of Wisconsin, 2003-04

*Affiliate Member*, Wisconsin Public Health and Health Policy Institute

*Member*, Subcommittee on Ethical Issues in Gynecologic Care, Ob/Gyn Ethics Committee, UW Hospitals and Clinics

*Member*, Wisconsin Patient Safety Institute, Annual Forum Planning Cte, 2002-03

*Member*, Internal Advisory Board, “*Center for Excellence in Cancer Communication Research*” CHESS (Comprehensive Health Enhancement Support System) NIH funded, University of Wisconsin School of Medicine & Public Health

# SELECT PUBLICATIONS

**2016 “***Implementation Science Workshop: Engaging Patients in Team-Based Practice Redesign — Critical Reflections on Program Design”* Davis S, Berkson S , Gaines M, Prajapati P, Schwab W, Pandhi N, and Edgman-Levitan S. J Gen Intern Med, DOI: 10.1007/s11606-016-3656-8

**2016** *“The Charter on Professionalism for Healthcare Organizations”* Egener, B, Mason, DJ, McDonald, W, Okun, S, Gaines, ME, Fleming, D, Rosof, B, Gullen, D, Andersen, M. *(in submission)*

**2016 *“****The patient's voice in health and social care professional education: the Vancouver Statement”* Towle A, Gaines ME. Intnl J Health Gov (forthcoming).

**2016** *“Integrating Compassionate, Collaborative Care (the “Triple C”) Into Health Professional Education to Advance the Triple Aim of Health Care,”* Lown, BA, McIntosh, S, Gaines, ME, McGuinn, K, Hatem, DS. Academic Medicine, Acad Med., Vol. 91, No. 3, 310-316.

**2016** “*Constructing High-Stakes Surgical Decisions: It’s Better to Die Trying”* Nabozny M, Kruser J, Steffens N, Brasel K, Campbell T, Gaines M, Schwarze M. Ann Surg. Jan;263(1):64-70.

**2015** “*Breast Cancer Survivor Advocacy at a University Hospital: Development of a Peer Support Program with Evaluations by Patients, Advocates, and Clinicians,”* Mirrielees JA, Breckheimer KR, White TA, Denure DA, Schroeder MM, Gaines ME, Wilke LG, Tevaarwerk AJ. J Canc Educ DOI 10.1007/s13187-015-0932-y

**2015** *“Best Case/Worst Case”: Evaluation of a novel communication tool for difficult in-the moment surgical decisions.*  Kruser J, Nabozny M, Steffens N, Brasel K, Campbell T, Gaines M, Schwarze M. J Am Geriatr Soc Sep;63(9) 1805-11.

**2014** *“Recommended Patient-Reported Core Set of Symptoms and Quality-of-Life domains to measure in ovarian cancer treatment trials,”* Donovan KA, Donovan HS, Cella D, Gaines ME, Penson RT, Plaxe SC, von Gruenigen VE, Bruner DW, Reeve BB, Wenzel L. J Natl Cancer Inst, Jul 8; 106(7).

**2014** “*Engaging Patients at the Front Lines of Primary Care Redesign: Operational Lessons for an Effective Program,”* Caplan W, Davis S, Kraft S, Berkson S, Gaines M, Schwab W, Pandhi N. Joint Commission Journal on Quality and Patient Safety, Vol. 40, No. 12, December, 2014.

**2013** Patient Care & Professionalism, Catherine D. DeAngelis, Ed., principal author on Chapter entitled *“Medical professionalism from the patient’s perspective: Is there an advocate in the house?”* DeAngelis C, Ed. Oxford University Press, 2014.

**2013** *“A Survey to Examine Patient Awareness, Knowledge, and Perceptions Regarding the Risks and Consequences of Surgical Site Infections,”* Anderson M, Ottum A, Zerbel S, Sethi A, Gaines ME, Safdar N. Am J Infect Control. Dec;41(12)1293-5.

# 2013 *“Engaging patients in the prevention of health care-associated infections: a survey of patients' awareness, knowledge, and perceptions regarding the risks and consequences of infection with methicillin-resistant Staphylococcus aureus and Clostridium difficile.* Ottum A, Sethi AK, Jacobs E, Zerbel S, Gaines ME, Safdar N. Am J Infect Control. 2013 Apr;41(4):322-6.

## 2012 *“A Social Compact For Advancing Team-Based High-Value Health Care,”* Mitchell P, Hall L, Gaines M, Health Affairs Blog, *http://healthaffairs.org/blog/2012/05/04/a-social-compact-for-advancing-team-based-high-value-health-care/*

**2012** *“Do Patients Feel Comfortable Asking Healthcare Workers to Wash Their Hands?”* Ottum A, Sethi AK, Jacobs EA, Zerbel S, Gaines ME, Safdar N. Infect Control Hosp Epidemiol. 2012 Dec; 33(12):1282-4.

**2012** *”Patient Awareness of the Risks of Central Venous Catheters in the Outpatient Setting,”* Safdar N, Mittelstadt K, Jacobs EA, Gaines ME. Am J Infect Control. 2012 Feb;40(1):87-8.

**2008** *Focus on Empowering the Patient: “Ten Strategies to Build Partnerships With Patients,”* Michaud M, Davis S, Gaines M Wisconsin Medical Journal. 2008: Volume 106, Issue 8.

**2008** *Patient Advocacy for Health Care Quality: Strategies for Achieving Patient-Centered Care* co-authored textbook chapter on “Educating for Health Advocacy in Settings of Higher Learning”

**2007** *“Ten Strategies to Build Partnerships with Patients,”* Michaud MD, Davis S, Gaines ME. WMJ. Dec;106(8):444-6.

**2007** *"Moving from tokenism to co-production: implications of learning from patient and community voices in developing patient centred professionalism."* In conference Professional Lifelong Learning: Critical Debates about Professionalism. 2007.

# 2005 Featured in New York Times article *“Doctors’ Delicate Balance in Keeping Hope Alive,”* December 24th, 2005.

**2005** Featured in New York Times article *“Awash in Information, Patients Face a Lonely, Uncertain Road,”* August 14th, 2005.

**2005** Featured onNational Public Radio *To the Best of Our Knowledge,* “Living With Cancer” archived at *http://www.ttbook.org.*

**2004** “Alchemy: Medical *mediation at its best*”, Focus on Patient Safety 7 (2004) M.E. Gaines and S. Sanford-Ring

**2003** Madison Magazine, October, 2003featured in **“**Managing Health Care, A Personal Guide” A primer for health care consumers.

**2003** “*Men as Health Care Consumers: Shop As If Your Life Depends On It****!”*** PAACT Newsletter(Prostate Cancer)March, 2003

**2001** “*An Odyssey of Hope*”, printed in Cancer**,** Journal of the American Cancer Society, April 1, 2001.

# 2001 *“Access is Power”,* Profiled in MAMM Magazine, March, 2001.

**2000** “*Finding Hope: An Ovarian Cancer Survivor’s Journey,”* Oncology.com, with commentary by Dr. J.C. Schink, M.D.

1. “*Patient, Heal Thyself*”, Profiled in Mirabella Magazine, Dec.99/Jan.00

# SELECT PRESENTATIONS

**2016** *Communicating with Patients and Families*, Guest faculty for a medical school class at the Medical College of Wisconsin.

**2015** *Vital Signs: The State of Health Care Today.* Pittsburgh Press Gazette, Pittsburgh, PA.

**2015** *Be the Change: Patients & Health Care Professionals Working Together,* Innovation in Healthcare Summit keynote, Edgewood College, Madison, WI.

**2015** *Partnership, Patients and Research, OH MY!* Wisconsin Research & Education Network, Oshkosh, WI.

**2015** *The Patient Perspective*, American Board of Internal Medicine Foundation and

**2015** *Partnering with Patients in Health Care,* Mini Med School, UW School of Medicine and Public Health, Madison, WI.

**2015** *Patients Before Profits: The Challenge of Keeping Patient Safety and Quality of Care at the Forefront of Decision-Making*, American Federation of Teachers, AFL-CIO, Washington, D.C.

**2015** *Can Healing Happen Here?* I-PRrACTISE (Improving PRimAry Care Through Industrial and Systmes Engineering) Conference, Madison, WI.

**2015** *Physician Sunshine Act: What You Need to Know (Break-Out Session),* Robert Wood Johnson Foundation’s 2nd National Summit on Health Care Price, Cost and Quality Transparency, Washington, D.C.

**2015** *Patients’ Voices in On-line Curriculum: The Virtues of the Virtual, the Relevance of the Real.* 2nd International Conference Where’s the Patient’s Voice in Health Care Education 10 Years On?, Univ. of British Columbia, Vancouver, BC

**2014** *Designing Meaningful Evaluations of Complex Health Care Improvement Initiatives,* Robert Wood Johnson Foundation’s AF4Q Summit, representing consumer perspective on opening plenary panel addressing health care quality measures.

**2014** *Diabetic Retinopathy: Walking the Road Together,* Macular Degeneration and Glaucoma Conference. Department of Opthamology: Saving Sight Symposium, Madison, WI.

**2014** *Macular Degeneration: Walking the Road Together,* Macular Degeneration and Glaucoma Conference. Department of Opthamology: Saving Sight Symposium, Madison, WI.

**2013** *Nurses as Advocates,* Univ. of Pittsburgh School of Nursing, Doctoral Candidates meeting keynote,

**2013** *Talking about the End of Life,* Madison Therapists, Madison, WI.

**2013** *Precious Mettle: Touchstones for Effective Health Care Advocacy,”* Wisconsin Retirement Association keynote address.

**2013** *Session Facilitator,* Institute of Medicine, Global Forum on Innovation in Health Professional Education, Washington, DC.

**2012** *Can Healing Happen Here?: Critical Issues for Hospital Design From the Patients’ Perspective,* Univ of Wisconsin School of Engineering conference re: Hospital Design, Madison, WI.

**2012** *Summary Presentation,* Institute of Medicine, Global Forum on Innovation in Health Professional Education, Washington, DC.

**2012** *Keynote,* Young Survivors Conference, UC, Irvine School of Medicine

**2011** *Speaker,* Ovarian Cancer Survivorship, NCI Symptom Management & Quality of Life Clinical Trials Planning Meeting on Building Bridges: the Identification of Core Symptom and Health-Related Quality of Life Domains for use in Cancer Research, Bethesda, MD

**2009** *“Patient Advocacy at the Center for Patient Partnerships,”* Grand Rounds, Department of Pediatrics, UW SMPH

**2009** *“The Best of Times, The Worst of Times: Getting Health Care in America”* 2009 John Kenneth Kyle Lecture, University of Wisconsin – Whitewater

**2008** *“Cancer Alchemy or, When Life Gives You Lemons…”* 2008 Lawton Lecture, Marshfield Clinic, Marshfield, WI

**2008** *“Late Effects & Insurance Issues for Childhood Cancer Survivors,”* Kids With Courage IV, Madison, WI

**2008** *“Getting the Best for Ourselves and Others: Health Care Advocacy in the 21st Century”* Speaker, Attic Angels Retirement Community, Madison, WI

**2007** *“Can Healing Happen Here?” Critical Issues for Hospital Design From the Patient’s Perspective,* Plenary Speaker, UW College of Engineering Professional Development, Madison, WI

**2007** *“Alchemy: Medical Mediation at it’s Best*” Wisconsin Association of Mediators’ 16th Annual Emerging Issues in Mediation Conference.

**2007** *“Can Survivorship Care Planning Survive?”* Wisconsin Cancer Conference, Advances in Multidisciplinary Care Conference, Madison, WI

**2007** *“Giving Hope & Giving Back,”* Survivor address, Gynecologic Cancer Foundation Survivor Course, Philadelphia, PA

**2007** *“The Ultimate Alchemy: Transforming Illness to Advocacy,”* Keynote speaker, HIV/AIDS conference, Madison, WI

**2007** “*Putting the Public in Public Health,”* Ethics seminar for MD/MPH students.

**2006** *“Managing Your Costs of Recovery,”* 4th Annual Cancer Survivorship Series: Living With, Through & Beyond Cancer, Teleconference by Cancer*care*

**2006** Participant, *Implementing Cancer Survivorship Care Planning,* NCI, NCCS, LAF Conference, Washington, D.C.

**2006** *“Nurses as Advocates for 21st Century Healthcare Consumers,”* Keynote: UPMC Nurses’ Week, Pittsburgh, PA.

**2006** *”The Educated Patient: A Patient’s Perspective,”* Education Colloquium, American Academy of Neurology Annual Meeting, San Diego, CA.

**2006** *“Getting the Best for Ourselves and Others: Health Care Advocacy in the 21st Century,”* Department of Health & Family Services, Madison, WI.

**2006** *“Models of Involving Patients and the Community in Professional Learning,”* Speaker, Patient & Community Voices in Professional Learning, Clare College, Cambridge, UK

**2005** *“Implementation and the Alchemy of Cancer Control,”* Keynote, Arkansas Cancer Control Plan Implementation Summit.

**2005** “*Men as Health Care Consumers: Shop As If Your Life Depends On It”* Man to Man Prostate Cancer Survivors Group, Madison, WI

**2004** Karlin Conference Panel Moderator

**2004** UWCCC Conference

**2004** Wisconsin Society of Radiation Technologists

**2004** ACS Navigator Regional Training

**2004** Leukemia Lymphoma Society, Eau Claire, WI.

**2004** *“Make the Most of Your Health Care Experience”* Wisconsin Department of Justice, Madison, WI.

**2004** *“The Journey to Patient Centered Care”* Portage Rotary, Madison, WI

**2004** *“How to Stay Up When all the News is Down”* UWC Classified Staff, WI

**2004** *“Navigating the Insurance Maze: Some Thoughts on Consuming Health Care Insurance in Times of Crisis”* Southeast WI ONS, Milwaukee, WI

**2004** *“Health Literacy: A Consumer Advocacy Perspective”* Wisconsin Public Health & Health Policy Institute Health Literacy Forum, Madison, WI.

**2004** *“Where’s the line and why is it there?”* Presentation to psychology graduate students at Wisconsin Psychiatric Institute, Madison, WI

**2004** *“Medical Malpractice Headaches: A lawyer’s guide to prevention”* Pinnacle Health System, Harrisburg, PA

**2004** *“Wiscape Directors Program”* Moderator, UW Wiscape, Madison, WI

**2004** *“Interdisciplinary Partnership for Healthy Communities”* Orientation Presentation, UW School of Medicine, Madison, WI

**2004** *“Navigating the Insurance Maze: Some Thoughts on Consuming Health Care Insurance in Times of Crisis”* Northwest Illinois Oncology Nursing Society, Rockford, WI

**2003** “*Preserving the Tension Between Hope and Reality”* with Dr. Julian C. Schink*, M.D.* HospiceCare Inc. Annual Conference on End of Life Care, Madison, WI

**2003** “*Patient Centered Care – a work in progress”,* Peds Onc Staff, UWCCC, WI

**2003** *“Navigating the Insurance Maze”,* American Cancer Society Navigators

**2003** *“Effective Patient Advocacy for the Poor and Mentally Ill” –* HospiceCare Inc.

**2003** “*Navigating the Insurance Maze*”, Leukemia/Lymphoma Society, Madison WI

**2003** *“Into the Lifeboats! Or an Odyssey of Hope”,* WEAC Trust, Madison, WI

**2003** *“The Journey to Patient Centered Care”,* Westside Rotary Club, Madison, WI

**2003** *“A View from the Crow’s Nest”,* Wis Weekend Away, Rancho Santa Fe, CA

**2003** *“The Journey to Patient Centered Care”,* Academic Staff Institute, Madison, WI

**2003** *“Navigating the Insurance Maze”,* Oncology Nursing Society, Madison, WI

**2003** *“Common Cancers: Uncommon Answers”,* Panel Moderator, Annual Cancer Hope/Cancer Health Conference, UWCCC, Madison, WI

**2003** *“The Center for Patient Partnerships”,* UWSoN Nursing Research Mtg, WI

**2003** *“The Best of Times, the Worst of Times”,* HRSA Secretary’s Primary Care Fellows, Washington, DC

**2003** *“Navigating the Insurance Maze”,* ACS, National Teleconference

**2002** *“Can Healing Happen Here?”* Women Doctors’ Conference,WMS, Wis.Dells

**2002** *“The Center for Patient Partnerships”,* UWHC Grand Rounds, Madison, WI

**2002** *“Into the Lifeboats! Or an Odyssey of Hope”,* Wisconsin DOT, Madison, WI

**2002** *“The Journey to Patient-Centered Care”* UW Alumni Association

**2002** *“The 17th Mile”,* American Cancer Society Navigators, Minneapolis, MN

**2002** *Q & A Radio Appearance,* WPR, Jean Feraca Show, Madison, WI.

**2002** *“Navigating the Insurance Maze”* BCRF Annual Conference, Madison, WI

**2001** *“The Center for Patient Partnerships: A Multidisciplinary Approach,”* AAHC, Group on Multidisciplinary Education, Washington, D.C.

**2001** *“No Ostriches Allowed: Managing Our Own Treatment”,* WI Cancer Council.

**2001** “*Into the Lifeboats! Or, A Thing Or Two I Learned From Having Cancer*”, Keynote, Actor’s Equity Fund, New York, NY.

**2001** “*Into the Lifeboats: Navigating the Treacherous Waters of the Healthcare System*” Keynote, UW Alumnae Assn, Outstanding Faculty Series, NYC.

**2001** *“Assessing Medical Information”* OCNA Annual Conference, Indianapolis, IN.

**2001** *“Into the Lifeboats! Or, a Thing or Two I Learned From Having Cancer…”* Keynote: Annual Conference, Rocky Mountain Cancer Centers, Denver, CO.

**2001** “*An Odyssey of Hope*” Keynote: MGMA’s annual conference, Savannah, GA

**2001** *“An Odyssey of Hope,”* Keynote: WI Well Woman Annual Conf, Wausau, WI

**2000** “*An Odyssey of Hope*”, Keynote: MGMA’s Hem/Onc Annual Mtg, Seattle, WA.

**2000** “*Sick and Tired: Illness Issues in the Workplace*”, Newstart, Inc.

**1999** “*Stop, Look and Listen*”, Presentation on Client Centered Representation, Wisconsin State Bar Midwinter Convention, Milwaukee, WI.

**1998** “*You Saved My Life”,* Keynote, U.S. Bioscience, Inc., Seabrook Island, S.C.

**1997** “*A Matter of Hope*”, Cancer Hope/Cancer Health, Univ. of Wisconsin Cancer Center & NIH presentation.

References available upon request.